

Our COVID-19 Policy



Morris Minor Hire

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Dear Customer

During these ever-changing times with the pandemic disrupting life, we have listed our COVID policy below which we hope will re-assure our Customers with their Morris Minor Hire booking, and those looking to book. We hope our policy helps in any decision you need to make, with possible options for consideration.

While only established in 2020, Morris Minor Hire offer you confidence and peace of mind when booking your wedding transport, so rest assured any payments you make, or have made, are safe and secure. We are certainly not going anywhere, and are looking forward to growing our business in the years to come.

Can I postpone my hire/event date?

Yes - if you've already booked a vehicle and would like to change the date we will be happy to offer assistance in arranging the new date free of charge, no matter if it is for 2021, 2022 or 2023 and no matter how many times you need to postpone. Any money already paid is secure and will not be lost. If you do not have a new date yet, we will simply place your payment/s on hold until you get back to us with a date.

If your chosen Morris Minor vehicle isn't available on the alternative date, we will offer a full refund of the amount paid to-date for your booking. Where possible and required, we will try our best to recommend alternative vehicle hire from the Morris Minor community.

Will I need to pay to change my date?

No - there are no administration fees for changing your wedding to a new date due to the pandemic and national restrictions, no matter how many times you need to change dates. The only time your balance may change is if you require additional services, for example an extension to hire time already booked or a large increase to the total mileage you require the vehicle to do. We will let you know well in advance if your changes mean an increase or decrease to the total hire cost.

Can I just cancel the booking and get a refund ?

Yes - if you are cancelling due to COVID-19 lockdown imposed by the government over the period your event is booked which means your event can no longer take place you will be entitled to a full refund of the money paid to-date for your booking. There are no cancellation fees if you need to cancel.

A reduction in guest numbers although not ideal means the event could still take place albeit not as originally planned, therefore as the vehicle is not banned from taking passengers cancelling the vehicle could mean a lost deposit. Under these specific circumstances where

fewer guest numbers are imposed postponing to a later date could be a better option to consider and of course your full payment would be secure, where the alternative date is available.

What should I do to move my date or cancel my wedding ?

We will require something in writing from you for security purposes, this ensures your date is not changed or your booking cancelled without your knowledge. Simply send us your instructions by replying to any of the emails we sent you previously.

What is Morris Minor Hire's COVID guidance?

We've issued our standard COVID guidance here for our Customers, so they know what we are doing to prevent the spread of the virus: <https://www.morrisminorhire.com/covid19-guidance>

Naturally we are always happy to answer any questions you may have or clarify any points you are unsure of.

If you have any issues or questions, please contact the Morris Minor Hire team.

Best regards,

Jack and Paul
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