

Terms and Conditions



By agreeing to book your car hire from Morris Minor Hire, you automatically agree to the following terms and conditions that Morris Minor Hire undertakes to provide you with the best service, on the dates and times agreed by Morris Minor Hire and yourself, the Customer.

1. The booking will be considered confirmed with Morris Minor Hire once both the deposit has been paid. A non-refundable deposit of 20% of the quotation price, per vehicle will secure your booking. Any cancellation by you or any third-party within a 6 month time frame of the wedding will result in any deposit previously paid being non-refundable, unless there are personal reasons such as bereavement of a close family member. We will require you to cancel, in writing.
2. A written confirmation will be sent as a receipt of any deposit or booking. Any outstanding balance is required to be paid 90 days before the event/hire date. If full payment has not been received 90 days before the ceremony we consider you have breached our terms and conditions and consideration will be given for our non attendance. Please note: we do not accept a cash payment on the day of the hire.
3. Any cancellations must be made in writing to Morris Minor Hire. All cancellations may incur a charge. (The minimum is the deposit made at the time of booking). Should the Customer or third-party cancel 90 days prior to the agreed event/hire date, then the outstanding balance, minus the deposit is still due in full. We will immediately re-advertise the date but in the event that we do not secure another booking for the vehicle/s all monies are still due, if we manage to re-sell the date all the money paid will be refunded, minus the original deposit per vehicle.
4. In the event of the Customer changing the date of a confirmed booking we will transfer the booking fee to the new date subject to availability. If the preferred vehicle is not available, a refund will be provided.
5. In the event that the Customer changes the date within 90 days of the original agreed event/hire date, and the new date required is unavailable; then the Customer will forfeit the original deposit.
6. Whilst every effort is made to provide the vehicle booked Morris Minor Hire reserves the right to substitute vehicles in the event of an unforeseen mechanical failure or other circumstances beyond our control.

In the very rare event a mechanical failure/breakdown takes place on route to the ceremony, every possible effort will be made by Morris Minor Hire to secure alternative transport. In the extremely unlikely event of a delay leading to a missed ceremony, a full refund will be offered, including deposit. If there is a mechanical issue/breakdown following the ceremony that prevents any member of the bridal party reaching the reception then a refund will be offered dependent on the proportion of the journey that has been missed and taking into account the loss of any photographic opportunities lost that were due to be taken at the reception venue. The refund offered will also be dependent on which members of the bridal party are effected. Morris Minor Hire advice that full wedding insurance is taken to cover such an eventuality.

7. All our vehicles and chauffeurs will be immaculately presented. The chauffeurs will politely decline any offer of alcoholic drinks whilst working. The cars will be decorated appropriately for your event. Special requests can be considered, a small cost may be incurred.
8. We understand the complexities of the day and timings involved and our chauffeurs are likely to arrive earlier than the specified arrival time in your confirmation letter. May we ask politely that the Customer ensures that all passengers will be ready for departure at the agreed specified departure time. Please note that the vehicles will only carry the maximum number of passengers they are insured to carry.
9. Morris Minor Hire cannot be held responsible if the wedding/ceremony is completely missed due to the time keeping of the wedding/ceremony party or guests.
10. We have quoted a price on the information provided at the time of booking and have calculated the time required for your event/hire date. We have been generous in our estimates however; in the rare event that a significant amount of extra time be required an additional charge may be made proportionate to the original booking quote. Should the event significantly over run for a reason outside your control no extra charge will be made.
11. Morris Minor Hire will select the route(s) required based on local knowledge and/or satellite navigation. The drivers will use their judgement driving at a lawful, safe and sensible speed in relation to the road and weather conditions.
12. Whilst every effort will be made to arrive at scheduled locations in good time, no responsibility can be taken for unforeseen road closures or for restrictions relating to vehicle access to any location or unforeseen physical delays on route to the ceremony or adverse weather conditions. We cannot be held responsible for late arrival or cancellation due to any other circumstances beyond our immediate control. Morris Minor Hire strongly recommend that you are covered by adequate wedding insurance.
13. The Customer is responsible for any accidental or intentional damage caused to the vehicle(s) by themselves and/or their wedding guests. A minimum charge of £100 will be charged to cover the valet costs should damage be caused by any passenger through drink, food or illness.
14. We advise that smoking is prohibited in all vehicles. We can not be held responsible for any adverse medical reaction or allergy to anything consumed whilst in the vehicles, including the complimentary chocolates, or subsequently later or any injury or loss caused through excess consumption of alcohol. All items left in the vehicles are at the owners own risk and no responsibility will be taken for their loss or damage. Every effort will be made by our drivers to reunite any property found to the members of the Customer's party.
15. All our vehicles are fitted with appropriate seat belts. The law requires all passengers to wear seat belts, although politely done, this will be required. Should a passenger under the age of 4 be required to be transported it is the Customers responsibility to provide appropriate car seat(s). Morris Minor Hire are happy to transfer small children between 4 and 12 years old, but only when an appropriate child seat has been fitted by a parent or guardian. Our drivers will not be responsible for the fitting the child seats. Please copy and paste the link below for full information on child seats and the law - <http://www.childcarseats.org.uk/law/index.htm>
16. All passengers are requested to make sure that all belongings are with them before vacating the vehicle(s). Valuables should not be left in the vehicle(s) during the event. Every effort is made to ensure against damage to or loss of property of the Customer or any member of the wedding party when either stationary or travelling in our vehicles. Every effort is made to ensure our vehicles are safe to travel in and free from any defect. Morris Minor Hire can not accept responsibility to any damage to property belonging to any member of the wedding party caused by any part of any vehicle or by any staff member, unless it can be proven we were knowingly negligent or reckless.

17. Morris Minor Hire may take photographs for their own promotional use, they may appear on our social media sites and website and by signing these conditions the Customer has given Morris Minor Hire permission to do so, we will own and retain copyright of any image taken but will happily share with anyone seeking a copy. Please inform us in advance, if you do not consent to Morris Minor Hire using the photos, films and/or written feedback in this manner.
18. We reserve the right to amend our terms and Conditions at any time.
19. As you will be aware the new General Data Protection Regulation (GDPR) comes into force on the 25 May 2018.

Morris Minor Hire would like to request that, as a valued customer, you agree to allow us to continue to safely store your contact details e.g. e-mail addresses, telephone numbers, invoice and addresses, all of which will have been provided by you (Customer), or created by your use of our services.

This does not affect your rights as you are in control. The legislation dictates that you can:-

- Request a copy of the personal information we hold about you at any time.
- Inform us of any changes or corrections to your personal information.
- Ask us to erase the personal information we hold about you.
- Withdraw your consent for us to use your personal information at any time by emailing info@morrisminorhire.com.

We respect your privacy, and the safe storage of your personal information is taken very seriously. All our digitally held information is stored on hard drives to which I only have access, we do not share your personal information with any third parties for sales or marketing purposes. The data we hold is crucial to maintain the smooth operation of our service to you.

It is important that you 'opt in' with us to keep using our services. To prevent you the inconvenience of having to submit any forms, we will assume that you wish to do so. Should you wish to opt out at any time, please email us at info@morrisminorhire.com, stating your specific wish to "opt out". We will then remove your data from our records, apart from anything we are legally bound to keep.

Thank you for booking with Morris Minor Hire, we enjoy our work and look forward to seeing you and your families on your special day.



**MORRIS
MINOR**
Hire

Giving you the Morris Minor Experience.